



P.O. Box 2710, Manassas, VA 20108
 novec.com | 703-335-0500 or
 toll-free 1-888-335-0500

@novec @novec @novec_electric

Tip of the Month

Replace traditional incandescent bulbs with LED bulbs. Incandescent lighting consumes approximately 6% of home electricity.

What's Current

FEBRUARY 2020

SEE WHERE YOU COULD SAVE ENERGY DOLLARS WITH THE ENERGY RESOURCE CENTER

Winter temperatures have arrived. Your heating system has to work harder to heat your home in colder weather, even if your thermostat stays set at the same temperature.

NOVEC's Energy Resource Center provides you with tools to evaluate your home's energy use. You'll find online calculators for lighting, heating/cooling, appliances, and televisions to help you see where your home uses the most energy. You can also estimate how much a programmable

thermostat could save on costs. To access the Energy Resource Center and see where you could reduce your home energy costs, visit novec.com/save and click "Visit the Energy Resource Center."

Once you see where your home consumes the most energy, use the energy-saving tips on novec.com to combat spikes in your winter energy use that can lead to high bills.

DON'T GET LEFT IN THE COLD GET YOUR AUTOMATIC STANDBY GENERATOR TODAY



Get **\$500** towards your purchase when you trade-in your portable generator for a standby generator.*

Offer ends on April 1, 2020

703.423.0066
novecsolutions.com/generators

*\$500 off installation of generator system. 100% financing of the purchase price includes taxes, installation, and other associated costs. Flexible repayment terms. Monthly financing is based on credit approval. Other terms and conditions may apply.



UPDATE YOUR ACCOUNT INFORMATION

Winter often brings snow and ice storms that can knock out power. Check the phone number on your NOVEC account to ensure it is up-to-date. When customers call to report an outage from an account-listed phone number, system operators can automatically locate the outage. This helps speed up restoration. Additionally, if NOVEC needs to disrupt service for maintenance, the System Operations Center can inform customers in advance via phone or text message.

How to update your information

Log into novec.com, select Manage Account, then Update Account. You can also call 703-335-0500 or 1-888-335-0500, select option 2, then option 3, and follow directions. You'll need your account number. You can list up to two phone numbers on your account.

Dear NOVEC,

*My power is always on,
my payments always go
through, and NOVEC
actually cares about the
community they serve.**

Thanks!



POWER YOU CAN COUNT ON

NOVEC is an equal opportunity provider and employer.



** Actual Customer Comment*