



P.O. Box 2710, Manassas, VA 20108  
 novec.com | 703-335-0500 or  
 toll-free 1-888-335-0500

@novec @novec @novec\_electric

### Tip of the Month

Decorating for Halloween? Seasonal decorations made with LED lights use less energy than traditional incandescent bulbs.

# What's Current

OCTOBER 2020

## DON'T GET SPOOKED BY SEASONAL CHANGES TO YOUR ENERGY USE

Fall has arrived, and that means cooler temperatures and fewer hours of daylight. As people switch from air conditioning to heat, leave indoor lights on for longer periods, or put up outdoor decorations that require electricity, energy bills can spike. Avoid increased costs by analyzing your home energy use with NOVEC's Energy Resource Center. In addition to the whole-home analyzer, individual calculators are available for lighting, heating/cooling, appliances, and televisions. You can also see how a programmable thermostat could help you save energy dollars. To access the Energy Resource Center and learn where you could save the most on energy, visit [novec.com/save](http://novec.com/save) and click "Visit the Energy Resource Center."



## \$0 DOWN FINANCING AVAILABLE

- Low Interest Rates
- Turn-Key Installations by the Local Experts
- High-Efficiency Equipment/Industry's Best Warranty



Call PROSPECT SOLAR at 703-444-2447 to see if your home qualifies and schedule a FREE ESTIMATE.

[NOVECSOLUTIONS.COM/SOLAR](http://NOVECSOLUTIONS.COM/SOLAR)

## UPDATE YOUR NOVEC ACCOUNT INFORMATION

Atlantic hurricane season lasts through November. Is your NOVEC account-listed phone number still accurate? Calling to report an outage from a phone number listed on your account allows system operators to automatically locate the outage. This helps speed up restoration. Additionally, NOVEC can inform customers of scheduled service disruption for maintenance with a phone call or text message.

### How to update your information



Log in to [novec.com](http://novec.com), select Manage Account, then Update Account. You can also call 703-335-0500 or 1-888-335-0500, select option 2, then option 3, and follow directions. You'll need your account number. You can list up to two phone numbers on your account.



### Reporting an outage

To report an outage to NOVEC, visit [novec.com/report](http://novec.com/report) or call 703-335-0500. To track outages and find more information about a specific outage, visit the NOVEC Outage Center: [novec.com/outagecenter](http://novec.com/outagecenter).

# Energizing our community in powerful ways



Locally-owned NOVEC is energizing the community in powerful ways. From sponsoring meals for medical professionals to donating generously to area food banks, NOVEC knows we're in this together.

NOVEC's employees are supporting local charities through NOVEC HELPS. The cooperative's customers are funding crisis energy assistance by rounding up their bills each month. NOVEC is donating to these efforts, as well.

**That's the power of working together. That's NOVEC.**



POWER YOU CAN COUNT ON

*NOVEC is an equal opportunity provider and employer.*